



## INTERNATIONAL STANDARDS

ISO 9001

ISO 14001

ISO 45001

ISO 22000

ISO 27001



## THE POPULAR QUALITY MANAGEMENT STANDARD

# ISO 9001

APPLIES TO ALL BUSINESSES

WORLDWIDE ACCEPTANCE

CUSTOMER FOCUS

PROCESS STANDARDIZATION

PERFORMANCE MONITORING

BUSINESS RISK MANAGEMENT

MARKET EXPANSION

EXPORT GATEWAY

QUALITY CULTURE





## ENVIRONMENTAL PRIORITY

# ISO 14001

### SUSTAINABLE DEVELOPMENT

«is development that meets the needs of the present without compromising the ability of future generations to meet their own needs»

### ENVIRONMENTAL FOOTPRINT AWARENESS

### NATURAL RESOURCES CONSERVATION

### POLLUTION PREVENTION

### CONTINUAL IMPROVEMENT

### COMPLIANCE MONITORING

### COMPETITIVE ADVANTAGE

### INTERESTED PARTIES SATISFACTION





## HEALTH AND SAFETY IN PRACTICE

# ISO 45001

PERSONNEL FOCUSED

INTERNATIONAL BEST PRACTICES

OCCUPATIONAL HAZARDS IDENTIFICATION

SAFETY BENEFITS

PERFORMANCE IMPROVEMENT

INCIDENT PREVENTION

LEGISLATION ADAPTION

IMPROVEMENT MOTIVATION

WORKPLACE FRIENDLY





## FOOD SAFETY DEVOTION

# ISO 22000

APPLIES TO WHOLE FOOD CHAIN

EXCEEDS COMPLIANCE OBLIGATIONS

ENHANCED WORK PRACTICES

RISK CATEGORIZATION

CONTINUAL IMPROVEMENT

FOOD CRISIS PREVENTION

MARKET EXPANSION

CLIENTELE LOYALTY

FOOD SAFETY VIGILANCE





## INFORMATION SECURITY INSIGHT

# ISO 27001

CONFIDENTIALITY, INTEGRITY, AVAILABILITY  
MANAGEMENT OF A SOPHISTICATED MATTER

THREAT AND VULNERABILITIES DETECTION

DATA PROTECTION

PRIVACY ASSURANCE

SUITABLE ALSO FOR GDPR

MARKET CONFIDENCE IMPROVEMENT

INCIDENT RESPONSE ALERTNESS

TECHNOLOGICAL TRENDS ADOPTION





## SECTOR SPECIFIC MANAGEMENT SYSTEMS

### POPULAR STANDARDS

ISO 13485	MEDICAL DEVICES
DY8D/1348	MEDICAL DEVICES
ISO/TS 16949	AUTOMOTIVE SUPPLY CHAIN
ISO 17025	LABORATORY ACCREDITATION
ISO 17100	TRANSLATION SERVICES
ISO 22716	COSMETICS
ISO 20000-1	INFORMATION TECHNOLOGY
ISO 39001	ROAD SAFETY
ELOT 1435	COMMUNICATION SERVICES PROVIDERS
ELOT 15733	REAL ESTATE SERVICES
ISO 50001	ENERGY MANAGEMENT
GDP	GOOD DISTRIBUTION PRACTICE
GMP	GOOD MANUFACTURING PRACTICE
FPC	FACTORY PRODUCTION CONTROL

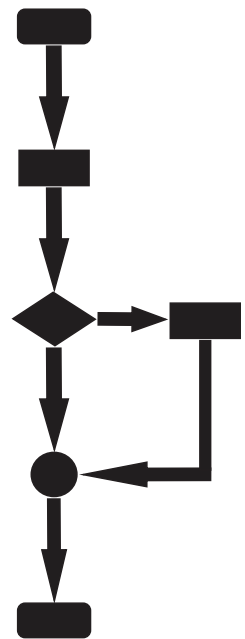




## CERTIFICATION STEPS

# THE PROCEDURE

- PROCESS IDENTIFICATION
- MANAGEMENT SYSTEM DESIGN
- PERSONNEL TRAINING
- STARTUP
- VERIFICATION AND VALIDATION
- THIRD PARTY AUDIT
- CERTIFICATION APPROVAL
- MANAGEMENT SYSTEM OPERATION
- THIRD PARTY SURVEILLANCE AUDITS







## MANAGEMENT SYSTEMS PROS AND CONS

# COSTS AND BENEFITS

CONSULTANT REMUNERATION

MEASURING EQUIPMENT CALIBRATION

ADOPTION OF REQUIREMENTS

RESOURCES USAGE

CERTIFICATION BODY REMUNERATION

RISK CONTROL

INCREASED CUSTOMER SATISFACTION

PERFORMANCE IMPROVEMENT

MARKET EXPANSION

COMPETITIVE ADVANTAGE





## CHOOSING THE CONSULTANT

**ΔΕΙΚΤΗΣ** (pronounced DIKTIS)

SERVICING GREECE AND CYPRUS

REALISTIC OFFERINGS

SCOPE EXPERIENCE

SCIENTIFIC ASSOCIATES

ADVANCEMENT MONITORING

TIMELY COMPLETION

FOCUS ON SIMPLICITY

DISCRETION COMMITMENT





## CONTACT

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