

QUALITY & INFORMATION

SECURITY POLICY

DEIKTIS BUSINESS CONSULTING, in response to the requirements of today's competitive business environment, aiming at improving its organizational structure, decided to implement a Quality and Information Security Management System in accordance with the requirements of the **ISO 9001 : 2015** and **ISO/IEC 27001 : 2022** Standards.

DEIKTIS BUSINESS CONSULTING is committed to the provision consulting services, in line with the requirements of its customers, stakeholders and the relevant legislation, while meeting high quality and security standards.

In order to meet the above objectives, in the long run, the Company:

- continuously improves its business operations and procedures in accordance with a risk-based approach
- requires the obedience to good behavior, professionalism rules and respect to personal data privacy and business confidentiality by all personnel
- modernizes its equipment
- strives for individual quality excellence and is committed to the continuous improvement of its Quality and Information Security Management System.
- is committed to fulfilling the compliance obligations related to information security, as a top priority, while aiming to embed such a business culture among staff.

DEIKTIS BUSINESS CONSULTING believes that success is measured by the continuous satisfaction of its customers and by adhering to the commitment to zero tolerance for incidents that compromise information security. Building a stable trust relationship with customers is a key goal of the Company and in order to achieve it, measurable indicators and objectives are in place, which are monitored on an ongoing basis.

The achievement of the company's quality and information security objectives requires the involvement of all personnel. The ability of the personnel to express themselves and to submit improvement proposals is encouraged and is considered particularly important for improving the quality of the provided products and services, but also for strengthening the spirit of inter-corporate understanding and cooperation.

The strategic objective of **DEIKTIS BUSINESS CONSULTING** is meeting Customer requirements in the most satisfactory, efficient and cost-effective way, while providing the assurance that the desired quality level is achieved without compromising information security.



For the company,

General Manager